

# Public Consultation for the evaluation of the Low Voltage Directive 2014/35/EU

Fields marked with \* are mandatory.

## Introduction

---

The European Commission's Directorate-General for Internal Market, Industry, Entrepreneurship and SMEs (DG GROW) is currently conducting the evaluation of the Low Voltage Directive (LVD) 2014/35/EU.

This Directive covers a great number of electrical devices commonly used like, electric ovens, washing and drying machines, toasters, televisions, printers, lamps, etc (please note that this list is not exhaustive and just indicative).

More specifically, the Low Voltage Directive is applicable, subject to specific exemptions, to electrical equipment with a rated voltage between 50 V and 1,000 V (alternating current) or between 75 V and 1,500 V (direct current) that is placed on the European market.

The objective of the Low Voltage Directive is two-fold: ensuring a high level of safety for consumers and other exposed persons as well as domestic animals and property, and ensuring the free movement of products in its scope within the internal market.

Replying to the questionnaire will take approximately 10 minutes. No personal identification data is collected, and all information/views provided will be synthesised together with data collected through other means, thereby ensuring full confidentiality.

## Profiling questions

---

### \* 1. Please select your country of residence:

- Austria
- Belgium
- Bulgaria
- Croatia
- Cyprus
- Czech Republic
- Denmark
- Estonia
- Finland
- France
- Germany
- Greece
- Hungary

- Ireland
- Italy
- Latvia
- Lithuania
- Luxembourg
- Malta
- Netherlands
- Poland
- Portugal
- Romania
- Slovak Republic
- Slovenia
- Spain
- Sweden
- United Kingdom
- Other

## Questions

---

### \* 2. How familiar are you with the Low Voltage Directive 2014/35/EU?

- I have detailed knowledge of the Directive, its objectives, the limits and the requirements/obligations that it imposes
- I am aware of the existence of the Directive but not of all its specific contents
- I do not really know the Directive

Where this knowledge comes from?

- From the media
- From the users' manual
- Other

If other, please specify:

### \* 3. Which products of the list below have you purchased in the past two years?

Please note that multiple answers may be selected.

- Computers and peripheral equipment (*e.g. printers, screens, etc.*)
- Consumer electronics (*e.g. televisions, DVD players, game consoles, etc.*)
- Electric motors, generators, transformers and electricity distribution and control apparatus (*e.g. generators, boards, panels, consoles, desks, cabinets and other bases for apparatus for electric control, etc.*)
- Wiring and wiring devices (*e.g. cables, extenders, etc.*)
- Electric lighting equipment (*e.g. chandeliers, lamps, halogen lamps for vehicles, etc.*)

- Electric domestic appliances (*e.g. electric ovens, washing and drying machines, electric heating, fans, refrigerators and freezers, kettles, hand dryers, cooking plates, grillers and toasters, etc.*)
- Electrical and electronic equipment for motor vehicles (*e.g. ignition wiring sets, parts of vehicle starting equipment, distributors and ignition coils, magneto-dynamos, manual welding apparatus with coated electrodes etc.*)
- Other electrical equipment (*e.g. parts of electrical machines/apparatus with individual functions, machines with translation or dictionary functions, signalling safety or traffic control equipment for railways, roads, inland waterways, parking, etc.*)

#### 4. Where do you usually purchase these items?

Please note that multiple answers may be selected.

	In your country	In another EU country	In another country outside the EU
In electric/electronic stores	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In supermarkets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In second hand transactions with other citizens	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
On the internet stores	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If other, please specify:

**5. If you have ticked any option in 'in another country outside the EU' for the question above, please specify in which country/countries:**

**\*6. Have you ever encountered situations in which your own or someone else's safety was at risk when using any of the products identified in the previous questions?**

- Yes
- No
- Don't know / no opinion

If yes, please specify:

**7. If you answered 'yes' to the previous question, did you contact anyone about the dangerous situation?**

Please note that multiple answers may be selected.

- I contacted the seller of the product
- I contacted the economic operator (manufacturer, importer or distributor) responsible for the product
- I contacted a consumer association
- I contacted the authorities
- I contacted someone else
- I did not contact anyone

If, among others, you have ticked 'I contacted someone else', please specify:

**\*8. How do you consider the provided user manual(s) information?**

Please note that multiple answers may be selected.

- The information provided on safety issues are sufficient
- The information provided on safety issues are not sufficient
- The contact details of the manufacturer are sufficiently clear and detailed
- Paper format is useful/sufficient to alert users on safety issues
- Electronic format (e.g. link to a webpage) or digital format displayed on the product is useful/sufficient to alert users on safety issues
- Combination of one page paper format on safety critical aspects and electronic/digital format for the entire manual of instructions is useful /sufficient to alert users on safety issues
- Other comments

If other comments, please specify your:

**9. Have you ever encountered situations in which you required but were not able to find or understand...**

Please select the relevant option. Multiple answers may be selected.

- The name and contact details of the manufacturer
- The name and contact details of the importer
- The CE marking
- The serial number and type of the product
- The safety instructions of the product

Could you please explain the specific situation more in detail?

**10. If you answered 'yes' to the previous question, did you contact anyone about the missing or unclear information?**

Please note that multiple answers may be selected.

- I contacted the seller of the product
- I contacted the manufacturer of the product which name was indicated on the users' manual

- I contacted a consumer association
- I contacted the authorities
- I contacted someone else
- I did not contact anyone

If, among others, you have ticked 'I contacted someone else', please specify:

**11. Please share any additional comments or remarks you may have regarding the topic of this Public Consultation.**

**12. Please feel free to upload a concise document, such as a position paper to support your responses.**

The maximum file size is 1 MB

**Thank you for your response to this Public Consultation!**

**We also invite you to participate in a more detailed survey, in which you can provide your opinions to questions tailored for manufacturers, distributors, national institutional entities and market surveillance authorities.**

**You can find this detailed survey on <https://ec.europa.eu/eusurvey/runner/LVDStakeholderSurvey> .**

