



Rapid Alert System for dangerous non-food products

Alert number	A12/0774/18
Category	Motor vehicles
Risk level	Serious risk
Product user	Consumer
Product	Passenger car
Brand	VW
Name	Caddy, Golf, Passat, Touran
Type / number of model	Type-approval number: e1*2001/116*0307*##, e1*2001/116*0211*##, e1*2007/46*0627*##, e1*2007/46*0623*##, e1*2007/46*0217*##, e1*2001/116*0252*##; Typ: 3C, 1T, AUV, AU, 2KN, 2K
Batch number / Barcode	The vehicles affected were produced between 22/02/2018 and 27/03/2018.
OECD Portal Category	77000000 - Automotive
Description	Passenger car
Country of origin	Germany
Alert submitted by	Germany
Risk type	Injuries
Technical defect	The fastening of the active headrest may be defective.
Risk	In the event of an accident, the headrest may become detached from the back of the seat, increasing the risk of injury to the person occupying the seat.
Measures adopted by notifying country	Measures taken by economic operators: Recall of the product from end users (By: Manufacturer)
Products were found and measures were taken also in	Bulgaria, Croatia, Denmark, Estonia, Finland, Ireland, Poland, Romania, Slovakia, Slovenia, Sweden, The Netherlands
Images	No pictures available